

AZES and *Cipes* Conference

Recent Trends in Quality Assurance

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Content

- What is ESU?
- What's ESU involvement in QA?
- Broader student involvement in QA as an ongoing trend.
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What is ESU

- 1982: WESIB was founded by seven unions
- 1989: The Wall fell and WESIB changed to ESIB
- 1999: The Bologna Process starts and ESIB creates content committees
- ESIB turns into ESIB – The National Unions of Students in Europe
- 2007: ESIB is renamed into ESU
- 2012: WESIB/ESIB/ESU turns 30 years old



ESUs' Involvement in QA

- In designing and promoting the European Standards and Guidelines for Quality Assurance (ESG) as part of the E4 group
- Has been involved in the revision of UNESCO/ OECD guidelines for quality provision in cross-border higher education (2005).
- EUA's Institutional Evaluation Programme (IEP)
- ENQA quality assurance agencies' evaluations
- Institutional evaluations organized by national quality assurance agencies
- LLP funded common project of E4 (MAP- ESG)
- ESU's QA student poll



Broader student participation in QA as a trend; Bologna with student eyes

Overview of student participation in quality assurance processes

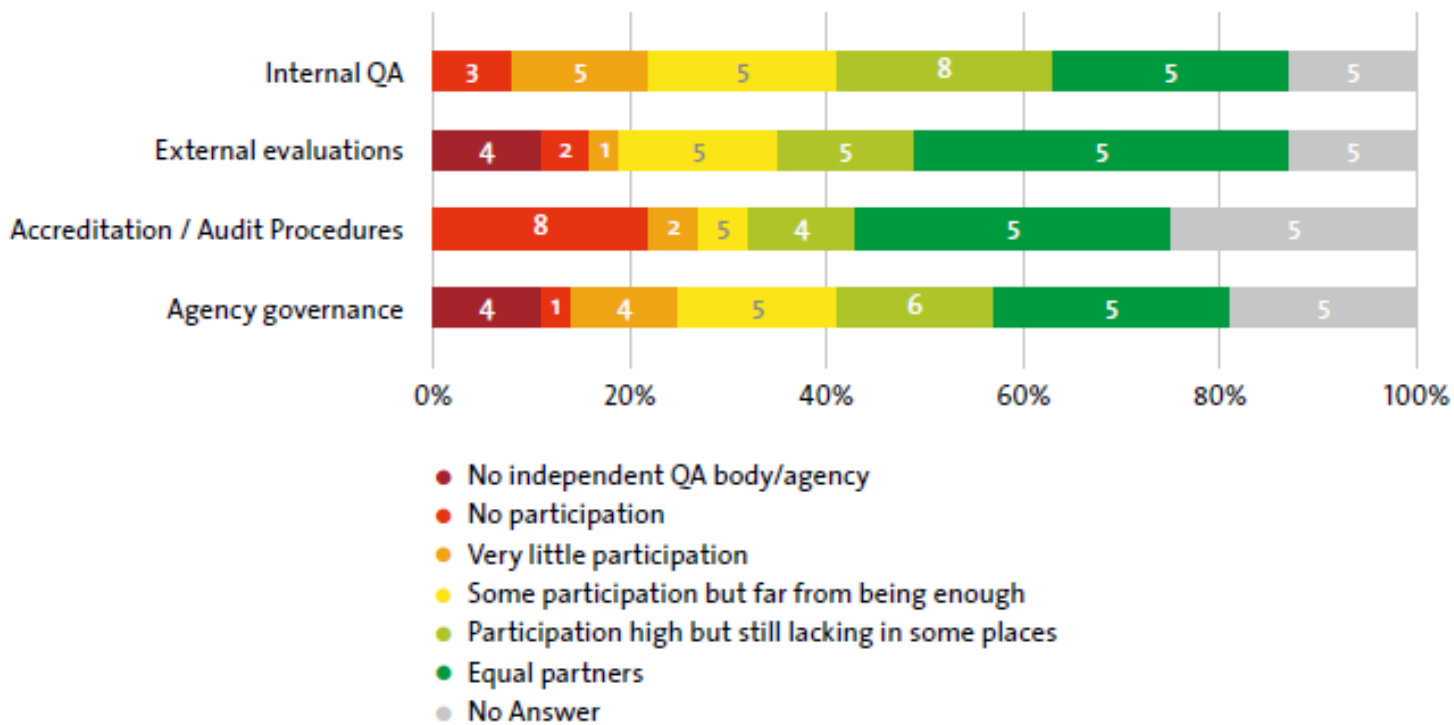


fig. 18 Student participation in internal quality assurance

- No participation
- Very little participation
- Some participation but far from being enough
- Participation is high, but still lacking in some places.
- Equal partners

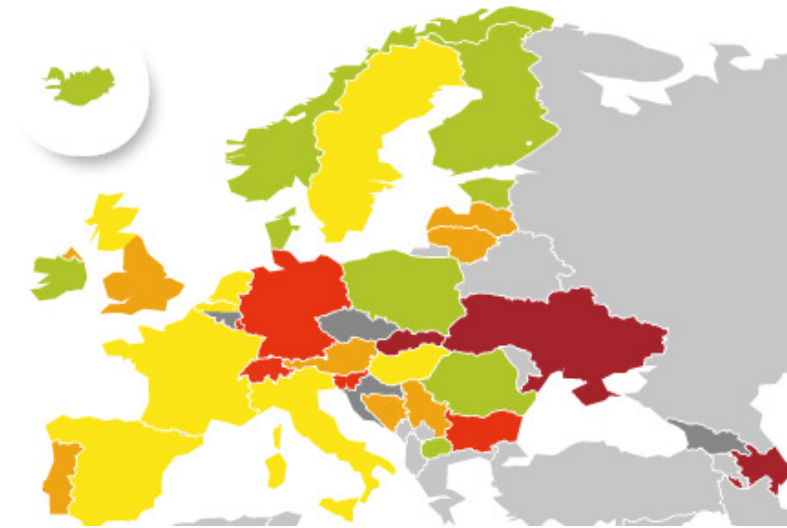


fig. 20 Student participation in governance of quality assurance agencies

- No independent QA body/agency
- No participation at this level
- Only members of consultative bodies.
- Members of governance bodies without voting rights
- Full members of governance bodies.
- Planners of evaluation processes, members of consultative bodies and full members of governance bodies.

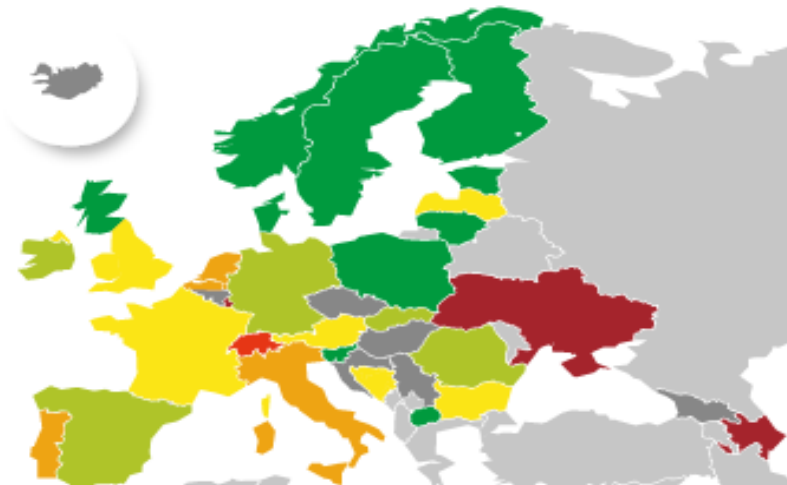
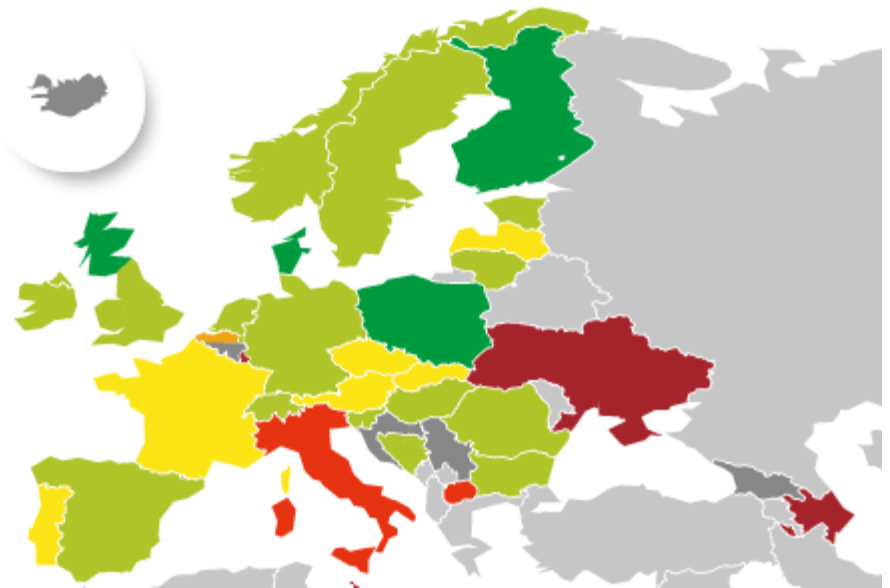


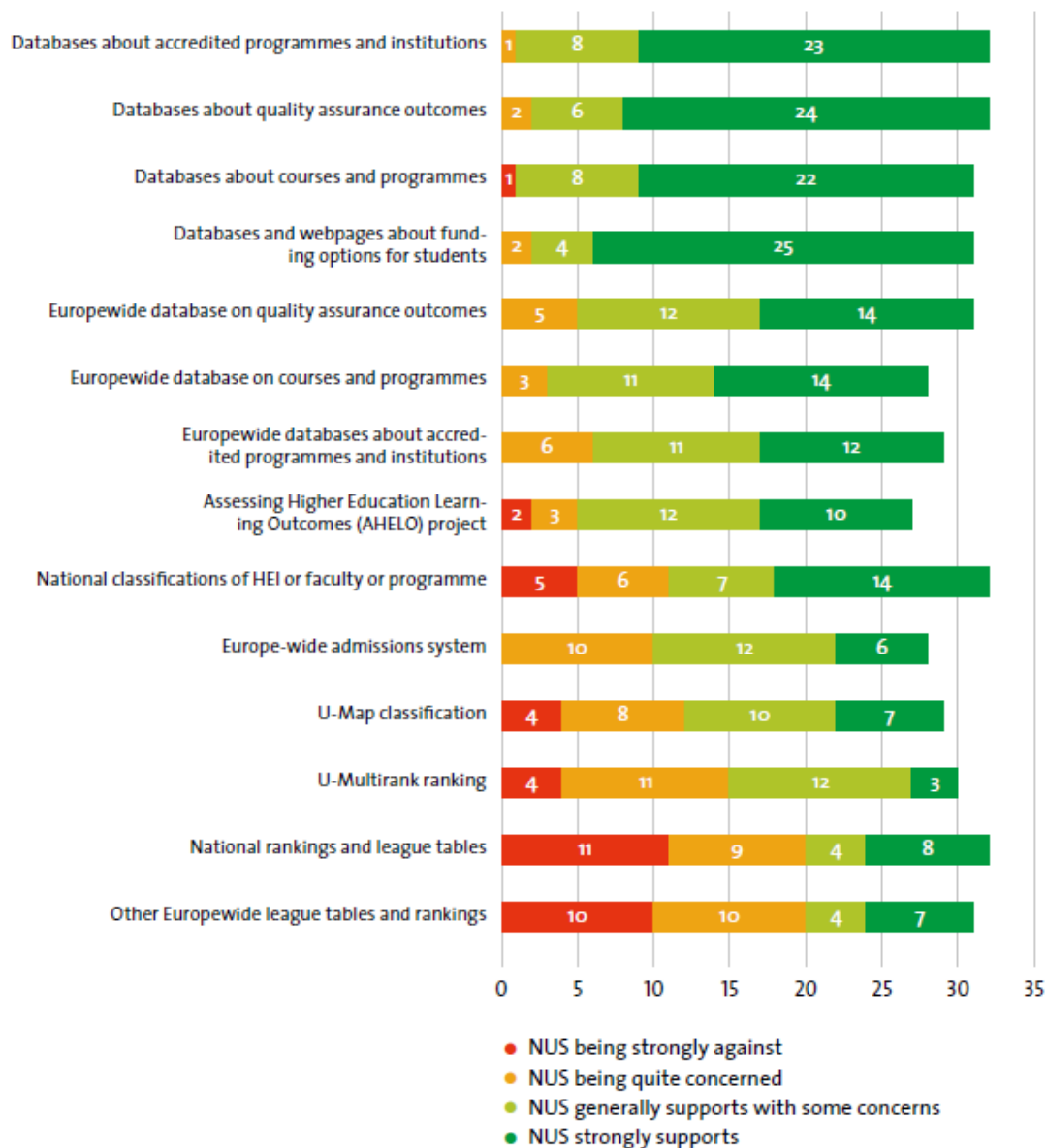
fig. 19 Student participation in external quality assurance

- No independent QA body/agency
- Students are not consulted
- Students are interviewed by the external panel.
- Observers of the external panel
- Full members in external evaluations.
- Including position of chair/secretary



Recent developments in QA with student eyes

fig. 25 Support of national unions towards national and European transparency tools

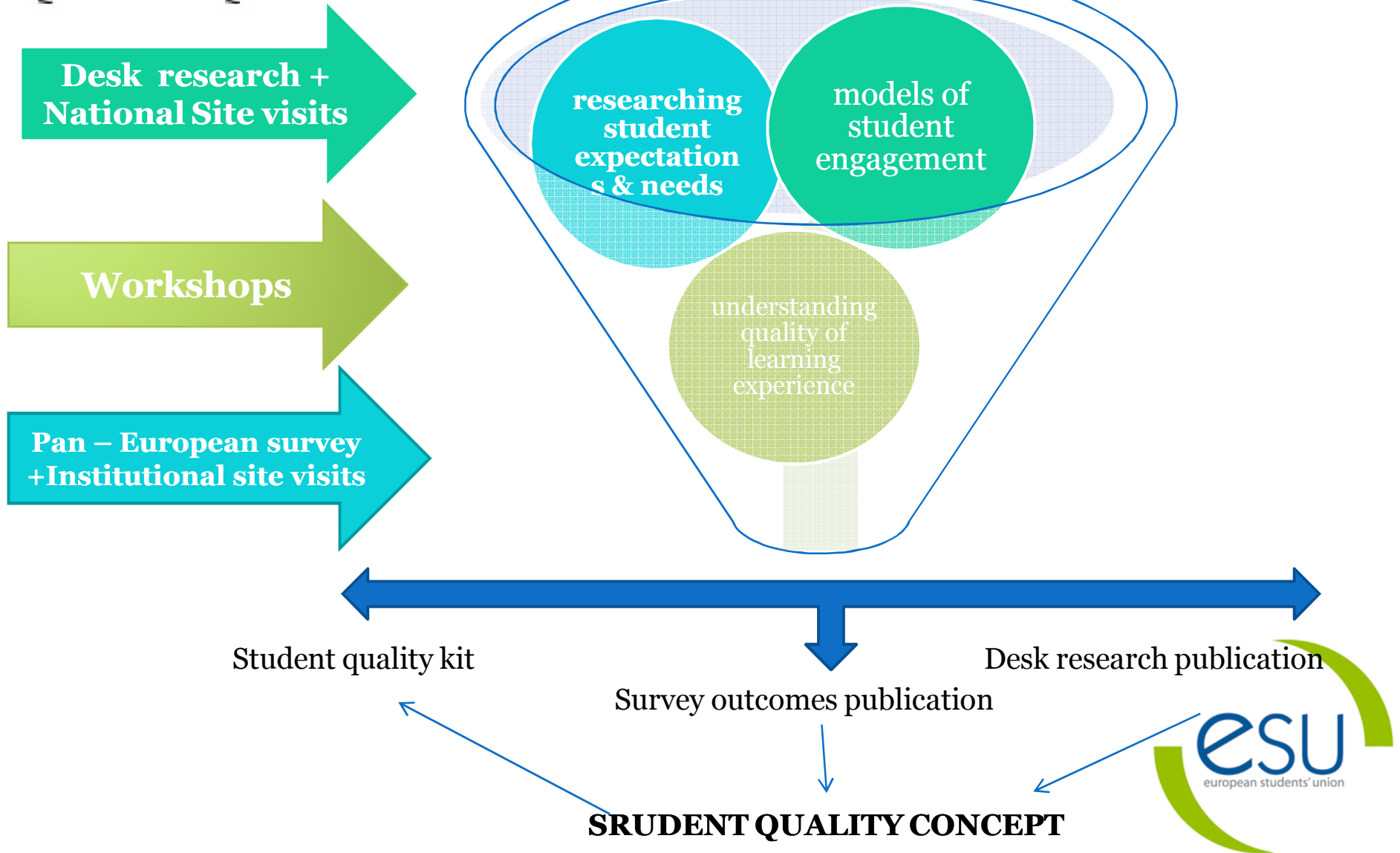


ESU is further looking into the new QA trends by going back to basics through its project QUEST for Quality for students



QUEST

QUEST FOR QUALITY FOR STUDENTS



Considerations for the future

- The future of **Quality Assurance should be visible on the policy making agenda** and discussed by the main stakeholders with the **goal being to strengthen and enhance the current QA systems** and to boost their positive impact both nationally and at a European system level.
- In the **future development of quality assurance** in the European Higher Education Area it is absolutely essential to **foster both internal and external quality assurance to the same extent**: internal quality assurance is the necessary basis for functioning external quality assurance, as there is nothing external qa can assure if there are no functioning internal QA system.

Thank you!

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